



World Credit Congress & Exhibition
The Global Summit for Credit and Collection Professionals
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Declan Flood

Declan Flood, Founder and Chief Executive of the Irish Credit Management Training. He was Credit Manager at Green Isle Foods and Lever Industria. He is a renowned trainer, International Speaker and Author with over 20 years hands on experience in Credit Control and Credit Management with major Irish & International Companies. He is a graduate of the IICM Education program and a Qualified Business Coach. He received his Qualification in Training & Development from National University of Ireland and has been training in all aspects of credit management for over 13 years, generating a sense of enthusiasm and urgency that has been experienced by all who have been through the training experience. His approach is effective without confrontation and brings a whole new focus to Customer Service, and Profit growth.

